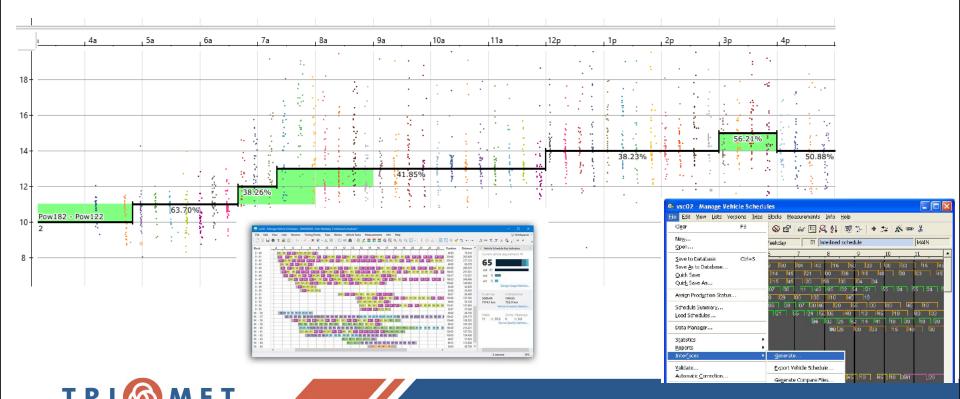
Scheduling software allows sophisticated analysis and production of schedule data for many uses



Other parts of scheduling and workforce management are manual and need updating

- Many paper and pen processes
- Many channels for communication that can introduce errors
- Legacy software not flexible enough to meet today's needs
- Impacts Operator experience



Operator sign ups

- 4 service sign-ups per year, 12 unique additional sign-ups (Holidays, vacations, etc), plus any additional for capital projects and other needs
- 20 total planned in 2024
- All based on seniority with a short window for each Operator to choose
- Manual process involving
 - Phone calls
 - Emails
 - Paper notes



Operator Signup Schedule 2024 subject to change Service Date(s) **Bus Signup Starts** Rail Signup Starts Martin Luther King Jr Day 2024 1/15/24 12/18/23 12/21/23 3 2-week signups 1/14/24-2/24/24 12/29 signup for 1/14-1/27 Winter B/RLF7 - Rail 12/4/23 LET goes thru 2/25/24 in Spring 1/12 signup for 1/28-2/10 2/2 signup for 2/11-2/25 Spring 2024 2/25/24 - 6/1/24 1/21/24 1/16/24 3/10/24 - 3/16/24 Renlacement Service 2/26/2024 2/12/24 Stark/Burnside 4/7/24 - 4/13/24 Replacement Service Vacation 2024/2025 (52 weeks) 3/31/24 - 3/29/25 1/4/24 1/2/24 Memorial Day 2024 5/27/24 4/15/24 4/18/24 Starlight Parade - Rail 6/1/24 tbd 6/2/24 - 8/24/24 4/21/24 5/6/24 6/19/24 5/20/24 5/23/24 Independence Day 2024 7/4/24 Fall 2024 8/25/24 - 11/30/24 7/22/24 Labor Day 2024 8/8/24 Thanksgiving 2024 11/28/24 10/14/24 10/17/24 Day After Thanksgiving 2024 11/29/24 Winter 2024 12/1/24 - 3/1/25 10/20/24 Christmas Day 2024 12/25/24 New Year's Eve - Rail 11/18/24 11/25/24 12/31/24 Replacement Service (Tuesday New Year's Day 2025 1/1/25 Martin Luther King Jr Day 2025 1/20/25 12/16/24 12/19/24 Vacation 2025/2026 (52 weeks) 3/30/25 - 3/28/26 (holdback period 12/2-12/26)

Note for Operators: When a holiday falls on Saturday, it will be observed Saturday with a holiday schedule. When a holiday falls on a Sunday, it will be observed the following Monday with a holiday schedule.

Updated 12/21/23 wg

AM/PM Extraboard

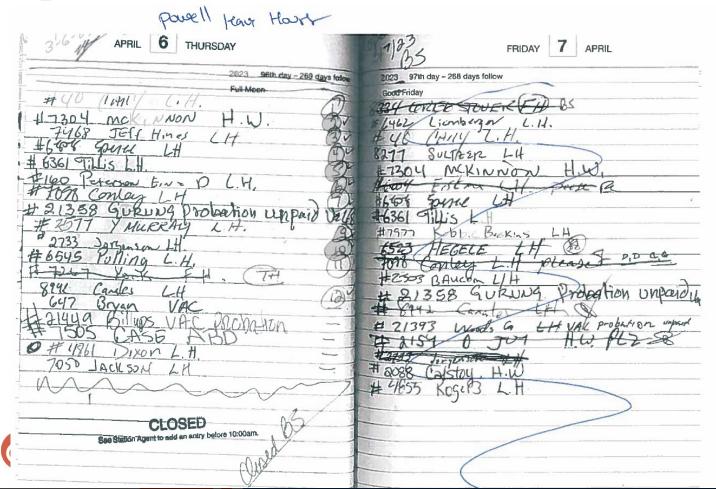
- Pen and paper
- Legacy system can't handle time-of-day distinction and still meet seniority and other contractual obligations
- Extraboard Operators, who are often new to TriMet, have little or no certainty of work schedule from day-today

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Manual processes for schedule needs

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New functions as part of this project for Operator experience, retention, and recruitment

- Web-based interactive sign ups
- AM/PM Extraboard for more regular schedule
- Vacation and other needs
- Trade shifts

Also, modules are flexible and powerful enough for other future initiatives and to analyze and compare scenarios

